

HIGHWOOD PROJECTS INC.

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To: Calgary Plaza Owners

RE: Shirley Ganong

For over 8 years Shirley Ganong has provided our company with outstanding services in taking care of our commercial real estate properties in Calgary. During that time Shirley has provided the following services in a most professional manner:

1. Timely and very accurate financial reporting;
2. Account budgets with costs coming in below expectations;
3. Increased revenue every year;
4. Very high tenant retention; and
5. Great success in resolution of tenant conflicts.

I would add that I have had dealings with most property management companies in Calgary and do not hesitate to strongly recommend Shirley Ganong if you are considering hiring a property manager. She has done and continues to do an outstanding job for us.

Please feel free to contact the writing if you require any further information.

Yours truly,
HIGHWOOD PROJECTS INC.



Ali Jomaa, President

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